



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

December 2024 / ISSUE 70

2
Ramping up
Dial-a-Ride



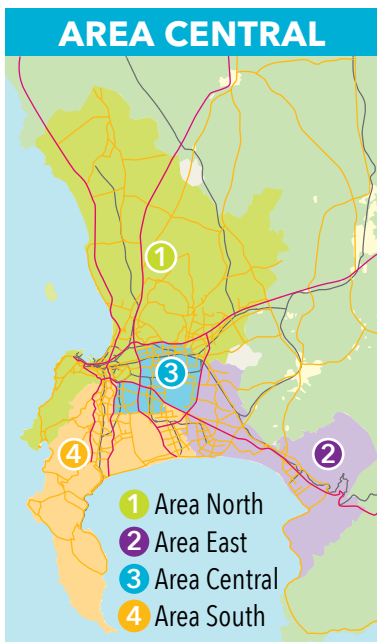
3
R50 million
upgrade for
Manenberg
canal



3
Valhalla Park
learns with
Lego



4
Urban Mobility
gets around
for Transport
Month

The big fix: Thanks to a R1,2 billion budget allocation to maintenance and upgrades at its public housing developments, the City can carry out essential repairs to ensure tenants' safety. See page 4.



More deeds of dignity

Over the past few months, the City delivered title deeds to qualifying beneficiaries in Morningstar, Elsies River and Leonsdale, with further handovers planned in Samora Machel and Delft. This forms part of the municipality's ongoing programme to ensure that legitimate homeowners receive their deeds, restoring dignity through proof of homeownership.

Gain security – get your deed

If you are a qualifying beneficiary, but missed the City's title deed team in your area, visit the Human Settlements kiosk on the 2nd floor of the Cape Town Civic, Mondays to Fridays between 09:00 and 12:00. You will need the homeowner's ID, and if married, the spouse's ID and a marriage certificate. In the event of a deceased homeowner, supply a death certificate and letter of authority. Alternatively, email title.deeds@capetown.gov.za with the erf number and area in the subject line. State the name in which the title deed is registered, the ID number and address in the body of the email.

** For more information, visit your local housing office or dial 021 444 0333 for the Human Settlements call centre.*



City unit your business's best friend

The City's Business Retention and Expansion Unit continues to facilitate hundreds of business engagements and drive investment and economic activity across key industrial areas such as Atlantis, Blackheath, Epping and Stikland.

In 2023/24 alone, the unit provided a total of R19 million in incentives to five Atlantis businesses and investors. Another Atlantis-based company was supported in its application for a 650 kVA generator through the unit's effective coordination with other City departments.

Efforts are now also expanding to other economic zones, including Airport Industria, Montague Gardens, Elsies River Industrial and Paarden Eiland.

** For more information on Business Retention and Expansion's programmes and investment facilitation services, email Investment.Facilitation@capetown.gov.za or visit www.investcapetown.com.*

When the sun stops being fun ...

With extreme heat events expected to increase, the City has launched its Beat the Heat programme to drive awareness of the risks posed by high temperatures.

According to the South African Weather Service, Cape Town had five heatwaves in January 2024, and temperatures above 40 °C were also recorded in Atlantis, Dunoon, Kirstenbosch, the broader Cape Town harbour area, and Observatory. With extreme heat events expected to increase, the City has launched its Beat the Heat programme to drive awareness of the risks posed by high temperatures.

Those particularly vulnerable to high-heat days include the elderly, children under five, pregnant women, and those living in informality, as well as workers operating outdoors and being exposed to heat for long periods of time. Locations most at risk are dense urban and residential areas, business districts and industrial areas, informal settlements, areas of densification around transport corridors, as well as schools and child care centres built of prefabricated material. The lack of greening in some areas also has a huge impact and is a major focus of the City's forward planning.



How to keep the heat at bay

- Drink plenty of water. Use water in spray bottles to cool down. Carry a moist face towel to wipe the face and neck when hot, and submerge feet in cold water to help cool the body.
- Seek relief in covered public spaces such as shopping malls and libraries.
- Wear a wide-brim hat and loose, lightweight clothing, and take cool showers or baths.
- Limit outdoor activity to earlier or later in the day.
- Seek medical assistance at the first sign of a heat-related illness. Symptoms include muscle cramps, heavy sweating, nausea, vomiting, dizziness, fainting, confusion, a fast pulse and high body temperature.

** Other City interventions that address extreme heat in Cape Town include the Urban Forest Policy, the Climate Change Strategy and Action Plan, the Green Infrastructure Programme and Network, the Biodiversity Network, and the Local Biodiversity Strategy and Action Plan.*

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.x.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die Stad se eenheid vir sakebehoud en -uitbreiding gaan voort om honderde sakegesprekke te fasiliteer en belegging en ekonomiese aktiwiteit na belangrike nywerheidsgebiede soos Atlantis, Blackheath, Epping en Stikland te lok. Die eenheid het net in 2023/24 altesaam R19 miljoen se aansporings aan vyf Atlantis-ondernemings en -beleggers voorsien.

'n Begrotingstoekenning van R1,2 miljard verseker dat die Stad die nodige instandhouding en opknappings aan sy openbare behuising kan doen om huurders veilig te hou.

Die Stad het die afgelope paar maande titelaktes aan kwalifiserende begunstigdes van Morningstar, Elsiesrivier en Leonsdale oorhandig, en verdere oorhandigings word in Samora Machel en Delft beplan.

Aangesien erge hittevoorvalle na verwagting ál hoe meer sal voorkom, het die Stad sy Beat the Heat-program bekend gestel om mense van die risiko's van hoë temperature bewus te maak.

KHAWUNDIBALISELE

IYunithi yokuBonelela aMashishini nokuNatyiswa kwaWo yeSixeko iyaqhubeka nokubonisana noosomashishini kwakunye namaphulo otyalomali nawezoqoqosho kuwo onke amacandelo oshishino angundoqo njengaseAtlantis, eBlackheath, eEpping naseStikland. Ngonyaka nje ka2023/24, le Yunithi inikeze imali yenkuthazo ezizigidi zeerandi eziyi19 koosomashishini abahlanu baseAtlantis nakubatyalizimali.

Uncediso ngemali eyiR1,2 bhiliyoni yokumenteyina nokuphucula izindlu zoluntu zeSixeko luqinisekisa ukuba ezi zindlu zihlala zikwimo entle yaye abahlali

bahlala bekhuselekile.

Kwezi nyanga zimbalela zidlulileyo, iSixeko sinikeze ngamaphepha obunini kwabo baselungelweni lokuwanikwa eMorningstar, eElsies River naseLeonsdale, yaye kukho izicwangciso zokuba kunikwe nabaseSamora Machel naseDelft.

Njengokuba kulindeleke ukuba amaqondo obushushu enyuke ngakumbi, iSixeko siphehlele inkqubo yaso iBeat the Heat ukwazisa uluntu ngobungozi bamaqondo aphezulu obushushu.

'Leakbusters' save millions of litres of water a day

As part of their ongoing efforts to safeguard the City's water supply, Water and Sanitation's leak detection crews conduct visual inspections on water pipes. The teams annually survey at least 50% of the City's 11 213 km water reticulation network. During their inspection of 5 551 km of the network in 2023/24, they managed to identify 926 leaks, saving nearly four million litres of water per day. Inspection areas are prioritised based on infrastructure age, water pressure, and pipe material.

The proactive leak detection programme has been active for more than nine years. Apart from detecting leaks, the teams also check for any other water running to waste, as well as damaged infrastructure. Once they locate a leak, a service request is created for it to be repaired. Repairs are mostly completed in-house by the relevant City depot and checked during a follow-up visit.



Drip detected! A team from Water and Sanitation's leak detection programme conducts visual leak detection on the City's water infrastructure. From left: Thalita Voko, Mansoor Dalwai, Dawn Davids, Cllr Zahid Badroodien (Mayoral Committee member for Water and Sanitation), Nkosikho Kama, Thabang Molehe, Asavela Mtirara, Andiswa Mlanjeni, Thandeka Mayekiso, Thembeke Nkomombini and Winston Mackay.

City App unlocks emergency services for the Deaf

Thanks to a collaboration between the City and DeafSA, the Deaf community and hard-of-hearing residents in Cape Town now have direct access to the City's Public Emergency Communication Centre (PECC) via a feature on the City App.

Launched in September, the feature enables quick requests for emergency assistance in life-threatening situations, without the need for a voice call. Once a user's details have been registered, they can send a distress signal with just a few taps.

This development is a massive step forward in ensuring universal access to a potentially life-saving service.

Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at www.capetown.gov.za/subscribe.

CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers.

It is also available at City walk-in centres, at City libraries, on PressReader, and at some MyCiTi stations.

If you want it emailed to you, send your email address to: citynews@capetown.gov.za.



Let's do summer safely, considerately and with kindness

December is not only a beautiful time of the year in the Mother City; it is also one of the most important times for our local economy as we welcome tens of thousands of visitors. Every tourist in Cape Town – whether from upcountry, elsewhere in Africa or overseas – supports precious jobs and ensures the livelihoods of many Capetonians.

That is why we put in so much work to ensure that we are ready to receive them and that our city looks beautiful and welcoming. Our teams have been hard at work mowing, cleaning, painting, filling potholes and fixing streetlights across town in anticipation of what will likely be a record-breaking festive season.

It is also great to see the precinct around the Castle being restored to its former glory. I was delighted to take part in a recent tree-planting effort alongside the national Department of Public Works to help make this landmark even more beautiful. These public spaces are a very important part of our city's identity, and it is critical that they remain open and accessible to all.

Also important is the safety of visitors and locals alike, which is why we have once again made a record



A MESSAGE FROM THE EXECUTIVE MAYOR

deployment of safety personnel ahead of the summer tourism boom. More than 5 000 personnel – from uniformed enforcement and emergency staff to Metro Police trainees and lifeguards – will work in shifts to help keep everyone safe.

Our high-visibility deployment at hotspots such as the Table Mountain trails, beaches and shopping precincts will be bolstered by our substantial investment in safety technology. This includes cutting-

edge camera tech, automatic number plate recognition, dash and bodycams, drone patrols, and Africa's largest CCTV network.

We will show zero tolerance to those who drink and drive, with daily vehicle checkpoints across the metro and clampdowns on alcohol use and anti-social behaviour in public spaces. Our by-laws are there to protect everyone's right to enjoy our city and its public spaces, and we will not hesitate to enforce them.

In return, we ask that Capetonians and visitors do their bit to help ensure that the summer season is enjoyable and safe for everyone. Please do not drive if you've been drinking, and be considerate to those with whom you share our public spaces. Listen to our lifeguards' instructions at beaches and swimming pools. And always throw your litter in our green Bingo bins.

If we all approach the festive season in a spirit of consideration and kindness, this will undoubtedly be the best summer holiday ever in Cape Town. I wish you all a blessed and safe time in the Mother City.

Geordin Hill-Lewis
Cape Town Mayor

City works for a safe and healthy summer

As summer approaches, the City's environmental health practitioners (EHPs) are ramping up their efforts to protect public health. While sunny weather is welcomed by most, heat also means a higher risk of food spoilage, the faster spread of bacterial infections, an increase in diarrhoeal disease, and of course more flies, mosquitoes and other pests. Warmer weather also increases the risk of fire, which in turn

affects our air quality and could be particularly problematic for those with respiratory conditions.

The City's 209 EHPs monitor and manage all areas where the environment and public health intersect. Key responsibilities include inspecting food and water quality, monitoring for waterborne and foodborne diseases, rodent baiting, clamping down on the sale of illegal pesticides, checking air

quality, and managing infectious disease outbreaks and other health challenges. In 2023/24 alone, our EHPs' efforts included 1 233 health and hygiene projects in informal settlements and 1 555 health promotion outreaches at schools.

** For any complaints relating to environmental health, dial 0860 103 089 or visit your nearest Environmental Health office or clinic.*

Western Cape dam levels slightly higher this year

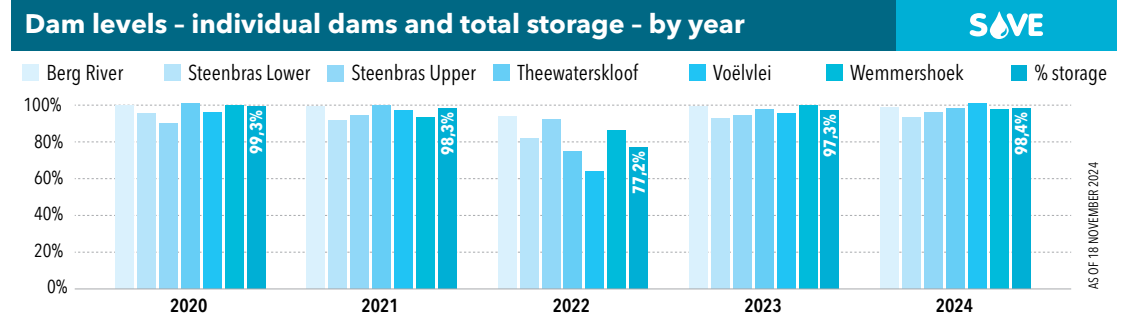
The dam levels for Cape Town have increased to 98,4%. The City is aiming for an overall usage target of 650 million litres per day – which means Capetonians should try to use less than 105 litres per person per day.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City's Water By-law still apply across Cape Town, regardless of the

restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



Gearshift for Dial-a-Ride

The City has signed a new six-year contract with HG Travelling Services to operate the Dial-a-Ride service for commuters with special needs. Some of the phased improvements under the new contract will be a newly refurbished fleet, virtual payment, and the introduction of a mobile app and online platform.

Dial-a-Ride is intended for commuters with mobility challenges who have been assessed by a relevant healthcare practitioner and found to be eligible to use the service. Of the service's annual operating costs of R28,1 million, the City subsidises R18,1 million, while Province contributes R10 million.

Replacing cash and card payments with a virtual travel wallet will make payment more convenient, while a dedicated online platform and mobile app will put passenger sign-up, trip booking and monitoring at riders' fingertips. In addition, the new contract allows for the expansion of the service through subcontracting so that more eligible users can be accommodated in the years to come.

** For more about Dial-a-Ride, go to <https://www.myciti.org.za/en/routes-stops/dial-a-ride/>.*

ENOUGH IS ENOUGH!

Help us catch criminals who demand protection money for your projects.

Phone 24/7: 021 480 7700

Anonymous tip-offs. Rewards offered!

LET'S ACT
LET'S STAND TOGETHER

KORTLIKS

Gedurende hulle inspeksie van 5 551 km van die waterpypnetwerk in 2023/24 het Water en Sanitasie se lekkasiesoekspanne 926 lekplekke opgespoor. Dit spaar bykans vier miljoen liter water per dag.

Die Stad het 'n nuwe ses jaar lange kontrak met HG Travelling Services onderteken om die Dial-a-Ride-diens vir pendelaars met spesiale behoeftes te bedryf.

Danksy samewerking tussen die Stad en DeafSA, het die Dowe gemeenskap en inwoners met gehoorprobleme in Kaapstad nou direkte toegang tot die Stad se openbare noodkommunikasiesentrum deur

middel van 'n funksie op die munisipaliteit se mobiele toepassing.

Noudat die somer naderkom, is die Stad se omgewingsgesondheidspraktisyns selfs besiger as gewoonlik. Hulle beskerm die publiek deur voedsel en water vir gehalte en enige moontlike siektebakterieë te toets, plaagbeheermaatreëls op te skerp, luggehalte te toets, en enige uitbreking van infeksiesiektes te bestuur.

KHAWUNDIBALISELE

Ngethuba behlola umbhobho wamanzi oziikhilomitha ezingama5 551 ngo2023/24, abasebenzi Bamanzi kunye Nogutyulo bafumana iindawo ezivuzayo ezingama926, ukugcina phantse izigidi ezine zeelitha zamanzi ngosuku.

ISixeko sityikitye isivumelwano esitsha seminyaka emithandathu kunye neHG Travelling Services ukuqhuba inkonzo yeDial-a-Ride kubahambi abaneemfuno ezikhethekileyo.

Ngenxa yentsebenziswano phakathi kweSixeko neDeafSA, uluntu lwabangaviyo ngeendlebe kunye nabahlali abangeva kakuhle eKapa ngoku bangafikelela ngqo kwiZiko loNxibelelwano loNgxamiseko loLuntu lweSixeko (PECC) ngokusebenzisa indawo ekwiApp yeSixeko.

Njengoko ihlobo lisondela, oogqirha bezempilo zokusingqongileyo beSixeko (i-EHPs) bakhusela impilo yoluntu ngokuhlola umgangatho wokutya namanzi, ukubeka esweni amanzi kunye nezifo ezibangelwa kukutya, ukuthiyela iimpuku, ukuqinisa ukuthengiswa kwezibulali zinambuzane ezingekho mthethweni, ukujonga umgangatho womoya, kunye nokulawula ukuqhambuka kwezifo ezosulelayo.



City support unlocked for Manenberg residents

During a recent social support drive in Manenberg, City officials assisted qualifying residents to complete their applications for indigent support. Indigent support is available to households with a total monthly income of R7 500 or less. These households could benefit from debt write-offs (if they have not received a write-off already), a 100% discount on their property rates, as well as free basic services. The City's free basic services – comprising 15 kℓ of water, 10,5 kℓ of sanitation and 60 electricity units – are among the highest allocations in the country.

Help is available
If you are struggling to make ends meet, visit your closest City customer interaction centre to see whether you qualify for indigent support. Visit www.capetown.gov.za/indigentbenefits for the full criteria. Successful applicants need only reapply every 12 months.

Manenberg canal can - and will - be better

Planning for the upgrade of some 3 km of the Manenberg canal, which should reduce pollution and alleviate flooding risk, is in the final phase.

Manenberg canal has a R50 million upgrade coming its way. An assessment revealed that large amounts of solid waste in the canal, the extensive deterioration of concrete panels as well as dense vegetation were all impeding flow. A third of the stormwater infrastructure in and around the canal was also found to be in a

compromised condition. Recommended work includes constructing sediment and litter traps to collect unwanted waste, and upgrading the existing concrete-lined low-flow channel to an open one. This should improve inland water quality and mitigate flooding. Located in the catchment area of the Salt river, Manenberg canal comprises

Silverstream and Vygekraal canals, each of these also having smaller canal appendages. Its main function is to convey stormwater and surface runoff from the surrounding urban areas of Surrey Estate, Manenberg and Gugulethu into the Vygekraal river. This, in turn, discharges into the Salt river canal, and later into Table Bay, north of central Cape Town.



Can't go with this flow: One of the sections of the Manenberg canal that will be upgraded as part of the R50 million project to reduce pollution of the waterway and protect communities against flooding.



Serious play: The City's Valhalla Park library has created a Lego corner filled with Lego building bricks, books, posters, colouring pages and play mats to stimulate creativity, innovation, coding and team-building sessions. The project was a collaboration between the library and 20 early childhood development (ECD) practitioners who received basic level 1 Lego training back in 2022. The training demonstrated how Lego blocks can be used to teach foundational skills to young children. The intention is for the Lego corner project to link up with community groups such as seniors, women and ECD teachers to work together on activities with a strong focus on learning through play.



LED there be light in the 'Berg: The City's ongoing light-emitting diode (LED) streetlight installation and maintenance project is making steady progress. In Manenberg, with its approximately 200 streetlights along main roads, the City aims to replace older mercury-vapour installations with efficient, brighter LEDs over the coming months. Some R2 million has been budgeted for the refurbishment project, with the majority earmarked for Manenberg and Hanover Park. The aim is to increase area safety and complement crime prevention. Metro-wide, the programme will see more than 14 000 streetlights fixed this year.

Never let anyone steal your light
Report suspicious behaviour relating to public lighting installations to the City's Public Emergency Communication Centre at 021 480 7700. Note that the police remains the lead authority in crime prevention.

Battle of the boards as chess buffs compete

This year's Chess@Libraries tournament was the biggest one yet. A total of 150 players made their moves at the final at Parow civic centre on 27 September. City libraries held several mini-tournaments throughout the year to establish the finalists. David Baxter from Durbanville library walked away as the champion. Second-place honours went to

Romeo Raubenheimer (Adriaanse library), while Llewellyn Louw (Parow library) took third spot. Phelisa Ntabeni from Crossroads library was named top female player of the tournament. Chess has been a fixture at many City libraries for several years, and clubs have grown in number and membership. This year's event saw 31 libraries register to participate.



'Kingkiller' crowned: David Baxter from Durbanville library received his trophy as overall winner of the City's 2024 Chess@Libraries tournament from Cllr Ronel Viljoen (chair of the Community Services and Health portfolio committee). The final at Parow civic centre drew a record 150 players (above right).

Heritage-exempt areas promulgated

The development focus areas in Cape Town that are now considered exempt from sections 34 and 38 of the National Heritage Resources Act (NHRA) have finally been approved and promulgated. This follows an investigation by the City and Heritage Western Cape in 2023 into waiving selected requirements of the NHRA for certain areas in Airport Industria, Atlantis, Flamingo, Kuils River, central Mitchells Plain, Ottery/Lansdowne and part of the Voortrekker Road corridor.

The essence of the exemption
The exemption allows property owners in the stipulated development focus

areas to alter, improve or demolish buildings that are older than 60 years, and to undertake development that may affect the character of the area, such as consolidation or rezoning, without obtaining prior approval from Heritage Western Cape. All that is required is City approval. Conservation-worthy buildings in these areas are already protected, and appear in the Heritage Register. These buildings are managed through the City's heritage-specific zoning, called the heritage protection overlay zone. * For the benefits of NHRA-exempt areas and further information, go to <https://bit.ly/4g9NZmW>.



Giving hope a sporting chance: More than 300 under-17 soccer players from 16 schools across town took to the field for the inaugural Hope Cup at the Salberau sports field in Elsies River during the September holidays. Supported by the South African Football Association Cape Town, the tournament aims to keep learners engaged during school holidays while providing exposure to tertiary institutions scouting for young talent. St. Andrews High in Elsies River emerged as champions, narrowly defeating Excelsior High after a goalless draw. Masibambisani High won the plate section against President High.

KORTLIKS

Manenberg-kanaal sal opgeknep word as deel van 'n projek van R50 miljoen om besoedeling van die waterweg te verminder en gemeenskappe teen oorstroming te beskerm.

Stadsamptenare het gedurende 'n onlangse maatskaplike bystandsveldtog in Manenberg kwalifiserende inwoners gehelp om hulle aansoeke om deernisbystand te voltooi. Die bystand is beskikbaar vir huishoudings met 'n totale maandelikse inkomste van R7 500 of minder.

Die Stad sal in die volgende aantal maande voortgaan om ouer kwiklampe in straatligte met helderder en doeltreffender LED's te vervang. Die R2 miljoen wat vir dié projek begroot is, sal oorwegend in Manenberg en Hanover Park bestee word.

Vanjaar se Chess@Libraries-toernooi was die grootste tot nog toe. Altesaam 150 spelers het op 27 September aan die eindronde by die Parow-burgersentrum deelgeneem.

Die Stad se Valhalla Park-biblioteek het 'n Lego-hoekie ingerig vol blokkies, boeke, plakkate, inkleurblaie en speelmatte om kreatiwiteit, innovasie en koderingsvaardighede aan te moedig. Dit kan ook vir spanbousessies gebruik word.

Die ontwikkelingsfokusgebiede in Kaapstad wat nou vrygestel is van artikel 34 en 38 van die Wet op Nasionale Erfenishulpbronne is nou goedgekeur en uitgevaardig.

Meer as 300 onder-17-sokkerspelers van 16 skole deur die hele stad het in die September-vakansie uitgedraf vir die heel eerste Hoopbeker by die Salberau-sportterrein in Elsiesrivier.

KHAWUNDIBALISELE

Umjelo oseManenberg uza kuphuculwa njengexalenye yepojekthi ebiza izigidi eziyi50 ukucutha usuleleko kwimijelo yamanzi nokukhusela uluntu ekubeni luzibone luntjympantjympuka emanzini.

Kwiphulo lamvanje lenxaso yoluntu ebeliseManenberg, aMagosa eSixeko ancedise abahlali abaselungelweni ukuba bazalise izicelo zokuxhaswa kwabantu abasokolayo, nxaso leyo enikezwa iintsapho ezinomvuzo othi xa uwonke uhlangene ube yiR7 500 okanye ngaphantsi.

ISixeko sinenjongo yokuphelisa izibane ezisebenzisa umphunga wemetyhuri nombane ukuze kusetyenziswe ezo zisebenzisa umbane kuphela (LED) kwezi nyanga zizayo. Ubuninzi bemali ebhajethiweyo eziirandi ezizigidi ezi2 (R2 miliyoni) yokutshintsha kwalo mbane ibekelwe iManenberg neHanover Park.

Itumente yalo nyaka yeChess@Libraries ibiyeyona

yakhe yankulu. Abadlali abayi150 badlale lo mdlalo kumagqibela kankqoyi kwiholo yoluntu yaseParow nge27 kweyoMsintsi (Septemba).

Ithala leeNcwadi leSixeko laseValhalla Park lenze ikona yeLego ezele izitena zeLego, iincwadi, iipowusta, amaphepha okufaka imibala neemethi zokudlala ukuhlupheza iingcinga, neeseshoni zokukhowuda nezokwakha ubudlelwane bamaqela.

Imiba ekujoliswe kuyo yophuhliso eKapa, ekungokunje engachats hazelwa ngamacandelo 34 no38 omthetho iNational Heritage Resources Act (NHRA), ide yaba iphunyeziwe yaze yabhengezwa.

Abadlali bebhola ekhatywayo abangaphezu kwama300 abaminyaka ingaphezu kwe17 abasuka kwizikolo ezili16 kwisixeko sonke bebedlala kwitumente yokuqala yeHope Cup kumabala aseSalberau eElsies River ngeeholide zangoSeptemba.

Hanover Park
backyarders
get basic
services

Services were recently installed for a number of Hanover Park backyarders on City-owned rental properties. Where feasible, the City provides such residents with one-on-one water, concrete toilet structures, wash basins, as well as refuse and electricity services. In fact, the City was the first municipality in the country to introduce basic services for backyarders in 2014.



Tapped into services: Cllr Carl Pophaim (Mayoral Committee member for Human Settlements) inspects the services installed for several Hanover Park backyarders.

Check your
housing status

All City housing opportunities are allocated in accordance with the Housing Allocation Policy and the date of registration on the housing needs register. To check your status, visit <https://web1.capetown.gov.za/web1/HWL2012Online/>.

Maintenance teams tackle more public housing schemes

Being one of the biggest landlords in South Africa, the City manages thousands of units and tenants, and takes the well-being of residents and the upkeep of units seriously.

The City's R1,2 billion budget earmarked for maintenance and upgrades of its public housing this year attests to the administration's commitment to keeping these housing schemes in good nick and tenants safe. Recently, the Public Housing maintenance teams visited the Cape Oil community residential units in Gugulethu as well as Parow Park public housing units for some important maintenance and upgrades. Work included plumbing, electrical repairs, carpentry and general area cleaning.



See something? Say something!
Dial 021 444 0333 to report maintenance needs at a public housing unit. Use the same number to tell the City about vandalism or other suspicious behaviour at any public housing scheme.

Urban Mobility takes their show on the road: To mark Transport Month (October), the City's Roads Infrastructure and Management team hosted four roadshows in Parow. Residents could engage directly with the experts on the transport projects that are currently under way and planned for their areas, while Customer Relations representatives were on hand to assist with general service requests. Pictured below, from left, are Roads Infrastructure and Management's Brendon Fortuin, Chandre Stevens, Moegamat Adams, Deon Botha, Ian Bowker and Jacques Malgas.



Spruce-up for Bellville municipal yard: City officials wrapped up Arbor Month with the planting of two wild olive trees in the Bellville municipal yard on Voortrekker Road. The trees are *Olea europaea Africana* (or *olienhout*) – an evergreen species that survives in a range of conditions. The tree planting was accompanied by some tidying up, the removal of weeds, and general beautifying of the yard. The Bellville municipal building is one of the City's multiple customer-interfacing walk-in centres, so it is important to receive the public in a safe and neat environment.

Your roadworks
roundup

In Bellville, Belrail Road between Robert Sobukwe Road and Charl Malan Street was resurfaced. Work also included raising manholes and removing and relaying some concrete kerbs and channels. Resurfacing also occurred on Pallotti Road in Montana, Francie van Zijl Drive from Jan van Riebeeck Drive to De La Rey Road in Beacon Valley, as well as Bofors Circle between Viking Road and the old railway bridge in Epping 2. Roadworks along Frans Conradie Drive between Stellenberg Road and Brackenfell Boulevard in Ferndale and along Mispel Road in Tygervally should be completed by December. Kerbs and channels are being installed and road edges repaired.

Dumpers suck up resources
Sadly, on many road projects, stormwater infrastructure first needs to be repaired and upgraded, as ongoing illegal dumping into the sewer system continues to cause spills and flooding onto roads. In fact, in Manenberg alone, the City currently has to clear about 20 sewer blockages per day. Since January 2024, teams have responded to more than 2 000 sewer blockage service requests in the area. About 70% of these can be categorised as stubborn blockages, taking a long time to clear. Just recently, a team had to remove a blanket from the sewer system.

Protect our pipes
Only human waste and toilet paper should ever enter the sewer system. To get rid of solid waste, use the City's waste collection services or drop-off facilities. For a list of drop-offs, go to <https://bit.ly/3mhagVh>. Also report any tampering with man-hole covers or illegal dumping to 0800 11 00 77. You could be eligible for a reward of up to R5 000 if it leads to an arrest or recovery of stolen property.

KORTLIKS

'n Aantal agterplaasbewoners op Stadshuur-eiendom in Hanover Park het onlangs dienste ontvang. Waar dit haalbaar is, voorsien die Stad dié inwoners van water, betontoiletstrukture, wasbakke, en vullis- en elektrisiteitsdienste. Die begroting van R1,2 miljard vir die instandhouding en opknapping van die Stad se openbare behuising vanjaar getuig van die munisipaliteit se verbintenis om hierdie skemas in 'n menswaardige en veilige toestand te hou. Vir Vervoermaand (Oktober) het die span van padinfrastruktuur en -bestuur vier promosiegeleenthede in Parow onderneem. Inwoners kon direk met die kenners oor vervoerprojekte in hulle omgewing gesels.

Stadsamptenare het Boomplantmaand afgesluit deur twee olienhoutbome op die terrein van die munisipale gebou in Bellville in Voortrekkerweg te plant. Bladvernuwingswerk is uitgevoer in Belrailweg in Bellville, Pallotti-weg in Montana, Francie van Zijl-rylaan in Beacon Valley, en Bofors-sirkel in Epping 2. Padwerk in Ferndale en in Mispelweg in Tygervallei behoort teen Desember klaar te wees. Die Stad moet tans sowat 20 rioolverstopings per dag hanteer. Net in Manenberg het die spanne sedert Januarie 2024 op meer as 2 000 sulke diensversoeke gereageer.

KHAWUNDIBALISELE

Kusandula ukwenzelwa iinkonzo abantu abahlala kwizindlwana ezikwiyadi zabantu eHanover Park kwiipropati zeSixeko. Apho kukwazekayo, iSixeko sibonelela ngamanzi, izindlu zangasese, iisinki zamanzi, uqokelelo lwenkunkuma neenkonzozombane. Uhlahlomali lweR1,2 bhiliyoni lweSixeko olubekelwe ukumenteyina nokuphucula izindlu zoluntu zikarhulumente lububungqina bokuzibophelela kweSixeko ekugcineni ezi nkqubo zisebenza kakuhle yaye nabahlali bekhuselekile. Ukuphawula iNyanga yeZothutho (EyeDwarha), iQela leSixeko leeNdlela neZibonelelo zeSixeko liye lasindleka iinkqubo ezine eParow zokunikeza uluntu ulwazi. Abahlali baye bakwazi ukuthetha neengcali ngqo malunga neeprojekthi zothutho nezicelo zeenkonzoz ngokubanzi. Amagosa eSixeko agqibezele amaphulo eNyanga yokutyalwa kweMithi ngokuthi kutyalewe imithi emibini

yeminquma (olivu) kwiyadi kamasipala yaseBellville eseVoortrekker Road. EBellville, iBelrail Road ephakathi kweRobert Sobukwe Road neCharl Malan Street iye yenziwa kwakhona. Kulungiswe nePallotti Road eMontana, iFrancie van Zijl Drive ukusuka eJan van Riebeeck Drive ukuya eDe La Rey Road eBeacon Valley, kunye neBofors Circle phakathi kweViking Road nebhulorho endala yesiporo eseEpping 2. Ukulungiswa kwendlela eFerndale naseMispel Road eTygervally Kufanele ukuba kugqitywe kwinyanga yoMnga (Disemba). ISixeko kungoku nje kufuneka sivule imijelo yamanzi ebhlokileyo emalunga nengama20 ngosuku. Ukususela kweyoMqungu ka2024, amaqela alandelele izicelo zenkonzo ezingaphezu kwama2 000 zokuvula imijelo yogutyulo ebhlokileyo eManenberg kuphela.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT DETAILS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za
Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)
Anti-corruption and fraud hotline
Tel (anonymous, toll-free) . . 0800 323 130
Cable theft
All-hours tel 0800 222 771
Public transport (toll-free)
Information centre. 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater
Report and track faults
www.capetown.gov.za/servicerequests
e-Services
www.capetown.gov.za/eServices
Contact the City
www.capetown.gov.za/contacts
Budget
www.capetown.gov.za/budget
Tariffs
www.capetown.gov.za/tariffs
Policies and by-laws
www.capetown.gov.za/policies
Council matters
www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS
Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood
Subcouncil 4
Tel 021 444 0196
Municipal offices, cnr Voortrekker and Tallent roads, Parow
Subcouncil 5
Tel 021 444 2962
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuwel

Subcouncil 6
Tel 021 444 3717
Municipal offices, Voortrekker Road, Bellville
Subcouncil 11
Tel 021 444 5387/5384
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu
Subcouncil 14
Tel 021 444 5395
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

Find a programme,
apply for a service,
access online
applications and more
at CityConnect at
www.capetown.gov.za.